



Job Description Experienced Social Worker within First Response Team

Directorate	Persons Community
Service	Adult Social Care

Post details First Response Team	
Job title	Experienced Social Worker
Grade	8
Location of work	Times Square
Directly responsible to	Team Manager
Directly responsible for	n/a
Hours of duty	37
Primary purpose and scope of the job <ul style="list-style-type: none">• To work within the Council's statutory duties with regards to adults with care and support needs utilising a strengths-based approach to assessment and support planning.<ul style="list-style-type: none">• Assess and manage areas of risk, need and service provision• To ensure the safeguarding of adults and children with care and support needs is inherent within practice.• Contribute to a team to support continuous development and operational effectiveness.• The nature of this post is not always predictable and will require the post holder to work flexibly and outside of normal working hours to meet unplanned service requirements.<ul style="list-style-type: none">• Ability to travel inside and outside of the Borough.• Satisfactory DBS disclosure at the enhanced level (and ongoing in line with the Council's local policy)• To maintain registration and compliance with the relevant professional regulator (e.g SWE https://www.socialworkengland.org.uk/standards/professional-standards/)• To comply with all Health and Safety requirements in the performance of all duties• To carry out all duties with due regards to confidentiality and data protection• To undertake any other duties as may be allocated from time to time, which are deemed to be commensurate with the designation and grading of the post.• Commit to undertake additional training/undertake role of an AMHP or BIA, Practice Educator.	

Working Relationships

- Adults, their families and carers
- Partners within the Adult Social Care directorate such as commissioning and contracts, Intermediate Care Services, Assisted Living, Carecall etc.
- Partners in other divisions within the Families and Wellbeing Directorate such as Public Health and Children's services.
- Partners in other Council Directorates such as legal, housing and financial services
- Partners in Health Trusts, particularly those with responsibilities in working with adults and families such as District Nurses, Community Matrons, Psychiatric Nurses, Therapists, Hospital Staff etc.
- Partners in criminal justice agencies such as the Police Service.
- Partners in voluntary sector services.

Key Tasks and Responsibilities

Identify and behave as a professional Social Worker, committed to your own professional development and accountable to people using services, the public, the Council and the regulator (HCPC/ Social Work England)

- Maintain the expected standards of the Social Work profession within your role, including maintaining appropriate personal and professional boundaries in more challenging circumstances
- Being a member of a team – model active contributions to team learning, practice and development; being aware of own wellbeing and that of other colleagues.
- Being a member of the wider multi-agency team by establishing a network of internal and external colleagues.
- Engage with and contribute to regular supervision, which covers both business and professional requirements.
- Develop and maintain an awareness of your own professional knowledge gaps and associated learning needs, and through a process of continuing professional development seek to redress these – both within the Council and with wider partners.
- Manage an allocated workload, seeking support and suggesting solutions, within directorate priorities and Council policies.
- Maintain appropriate electronic records of work undertaken and carry out required administrative procedures

Apply social work ethical principles and values to guide professional practices.

- Carry out all duties with regard to confidentiality and data protection regulations
 - Commitment to working in partnership, within a strengths based framework, by listening, negotiating and practicing in a transparent and honest way.
- Ensure practice is underpinned by national and local policy, procedure and professional standards
- Take responsibility, when necessary, to safeguard and promote the welfare of adults and children at risk.

- Use, and support others to use ethical reasoning within professional practice whilst confidently applying a legal and Human Rights framework.
- Use of supervision to critically reflect and manage the impact of your own and others' values on practice. Diversity and Equality recognise diversity and apply anti-discriminatory and anti-oppressive principles in practice.
- Recognise the complexity and diversity of experience and apply this to practice, utilising a strengths-based framework. Inform, guide and model this in practice to support others, the organisation and wider networks.
- Support others to recognise and challenge discrimination of all forms to comply with the law and social work principles.
- Demonstrate and model the effective use of power and authority, whilst recognising and providing guidance to others as to how it may be used oppressively. Rights, justice and economic wellbeing advance human rights and promote social justice and economic wellbeing.
- Routinely provide guidance and challenge in relation to the application of the law to protect and advance people's rights and entitlements. Critically reflect on the balance of restrictive practice with autonomy and self-determination.
- Model best practice in Integration the principles of social inclusion, social justice and economic wellbeing within practice.
- Promote strengths and enable people who use services to find their own solutions within the relevant options available.
- Promote and support access to independent advocacy or representation, in line with the Care Act. Ensure best practice in this area. Knowledge develop and apply relevant knowledge from social work practice and research, social sciences, law, other professional and relevant fields and from the experience of people who use services.
- Demonstrate a comprehensive understanding and knowledge of social work theory and apply this to your practice. Consolidate knowledge and link specialisms to other areas of practice.
- Maintain and develop your knowledge base to include evidence-based practice, research, legal frameworks and a critical understanding of current issues both local and national.
- Value and consider the perspective and expertise of people who use services, carers and other professionals, into your practice and professional decision making.
- Contribute to the evaluation and development of services and ideas by sharing knowledge about theory, skills and practice with other team members, professional groups and interested bodies critical reflection and analysis apply critical reflection and analysis to inform and provide a rationale for professional decision making.
- Draw on a wide range of evidence sources to demonstrate considered and professional decision making and practice.
- Make use of a range of opportunities to critically reflect and analyse your professional intervention with increasingly complex cases and situations. These will include supervision, team meetings and other inter-disciplinary forums.
- Demonstrate skills and confidence in providing your professional opinion to a range of people, including those use service and in inter-disciplinary contexts. Skills and interventions Use judgement, knowledge and authority to intervene with individuals, families and communities to promote independence, provide support, prevent harm and enable progress.
- Communicate skilfully and confidently, adapting to the needs of the audience, with compassion and transparency.
- Engage effectively with people in complex situations, developing and sustaining positive engagement with working with people in the longer term.

- Demonstrate capability to utilise a range of frameworks for assessment, intervention and review; working with the Care Act and other primary legislation.
- Develop and maintain a working knowledge of local groups and networks to support the application of strengths-based practice.
- Demonstrate confidence and effective judgement about risk and accountability in my decisions / practice.
- Recognise that my work will be subject to scrutiny and that it will withstand this, both within quality assurance processes and external bodies, such as the Court of Protection
- Work within increasingly complex and challenging situations, and demonstrate the appropriate use of information sharing, contingency planning and accountability for self and the Council.
- Regularly undertake assessment and planning for safeguarding including in more complex cases and support others in this area of practice. Context and organisations engage with, inform and adapt to changing organisational contexts and the social and policy environments that shape practice. Operate effectively within and contribute to the development of organisations and services including multi-agency and inter-professional settings.
- Undertake all duties with full regard to the Council's corporate plan, corporate equality and diversity policy and health and safety policy
- Contribute to the ongoing development of the organisation in response to external developments on a local and national level
- Work confidently and effectively within the organisation, with wider partners whilst acknowledging the political context of the professional role.
- Develop a range of networks inside and outside of the organisation whilst recognising the value of collaborative working. Professional leadership promote the professional and good social work practice, take responsibility for the professional learning of others. Develop personal influence and be part of the collective leadership and impact of the profession.
- Promote social work purpose, practice and impact within my organisation, with colleagues and other disciplines. Contribute to professional and organisational developments.
- Contribute to the learning of others, including students and ASYEs. Provide mentoring to less experienced colleagues as when required.

Review Arrangements

The details contained in this job description reflect the content of the job at the date it was prepared; however, it is inevitable that over time, the nature of the jobs may change. Existing duties may no longer be required, and other duties may be gained without changing the general nature of the post or the level of responsibility entailed. Consequently, the Council will expect to revise this job description from time to time and will consult with the post holder at the appropriate time.

Prepared / Revised By

Mandy Roylance

Role	Service Manager
Date	28.8.2025